



elevate[®]

DATA | ACTION | IMPACT


ELEVATE[®] IS AN APP THAT GATHERS DATA AND INSIGHTS FROM YOUR OPERATIONS IN REAL TIME GIVING YOU VISIBILITY LIKE NEVER BEFORE.


OPERATIONS | AUDIT | EMPLOYEE EXPERIENCE (EX) | CUSTOMER EXPERIENCE (CX)



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INSIGHTS INTO THE FUTURE

Transforming business operations through better visibility to data, in real time, when you need it, anytime, from anywhere.

More than a suite of tools, Elevate[®] is a new way to gain visibility into your onsite operations and understand trends that are driving the hospitality industry.





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PAST EXPERIENCE | FUTURE INNOVATION

Backed by 30+ years of driving guest experience, 4xi created Elevate[©] to combine the latest technology with proven strategies that deliver more to guests, increase employee engagement, and provide the data you need to lead your business, and position yourself as the thought leaders in your industry.

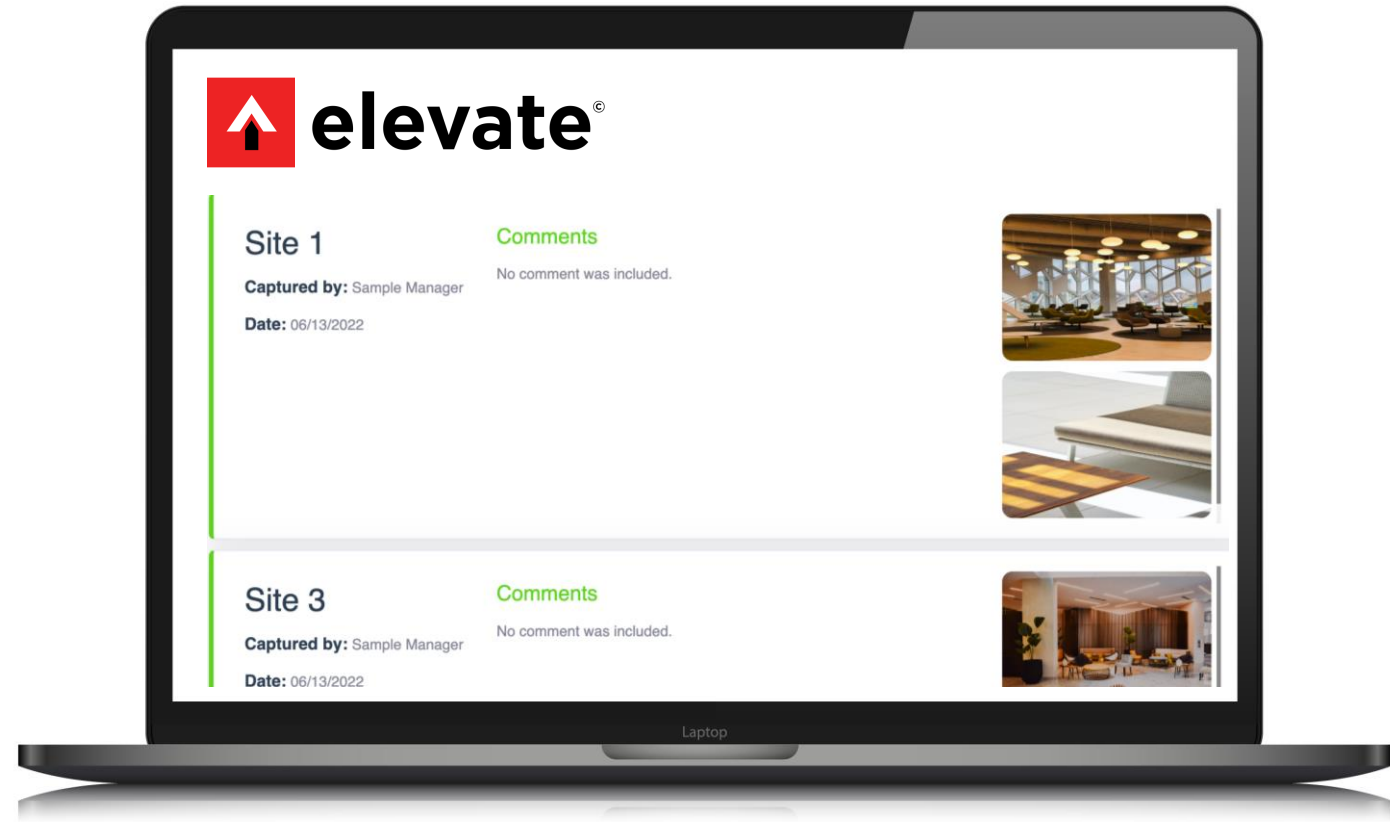
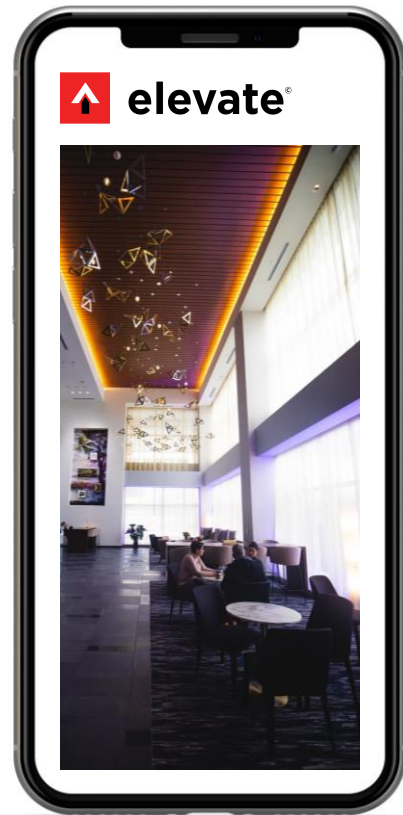
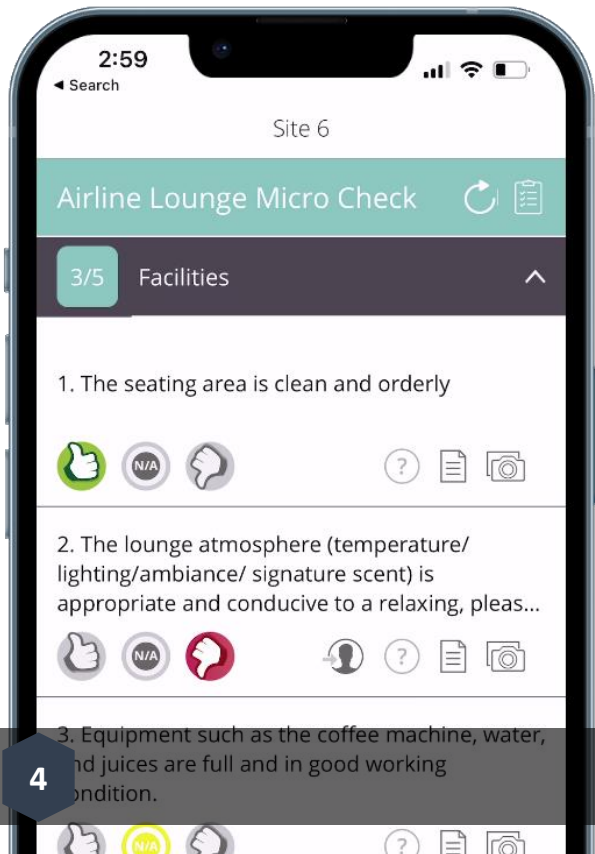
TECHNOLOGY | INSIGHTS | DATA





INNOVATION SIMPLIFIED.

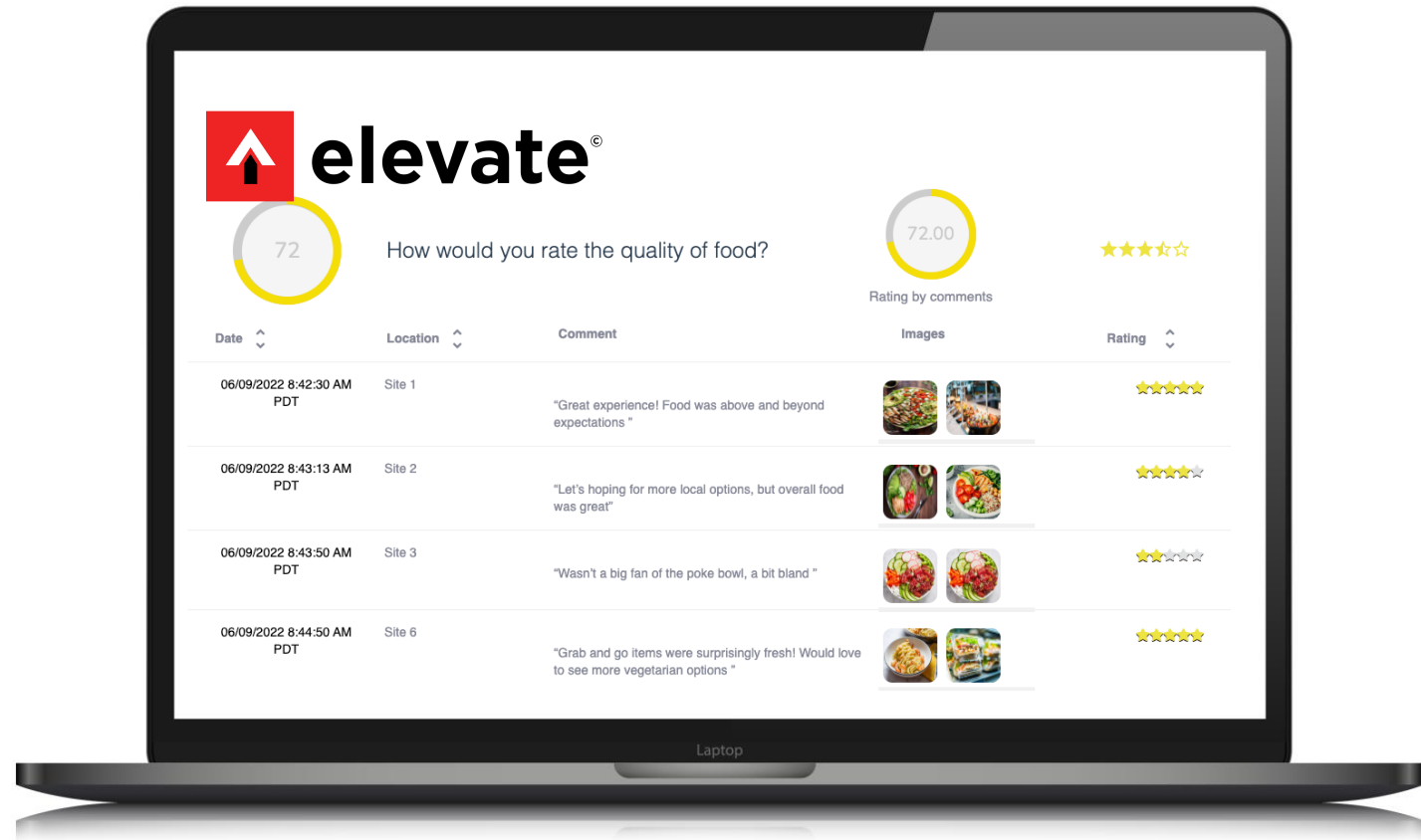
Powered by MyFieldAudits[®], Video, and Photo inspections help guide onsite operations and provide a deeper understanding of the Guest Experience.





CENTRALIZE GUEST SENTIMENT.

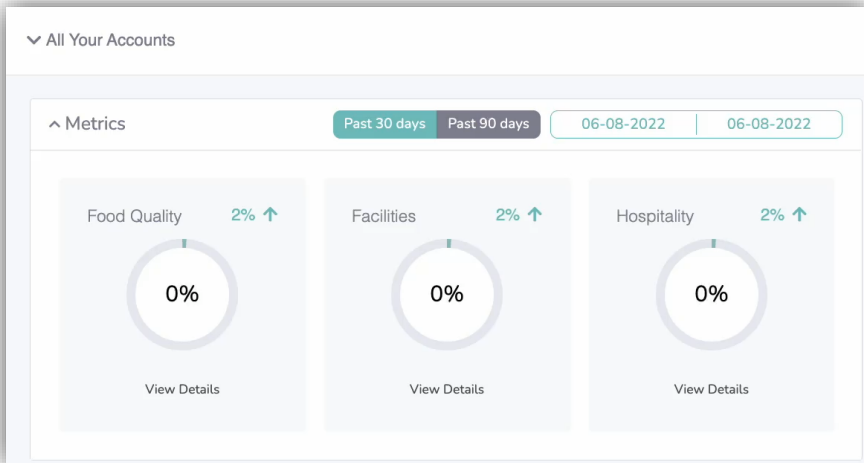
See & Understand what drives the experience for your guests – across locations and clients.





DATA UNITED.

Aggregate and Compare Operational Data and Guest Sentiment across clients and verticals to understand where the industry is... and where it needs to go.



	AREA TOTAL		WEEKLY		MONTHLY	
	Overall Score	Comp	Team Vision Check		Airline Lounge Micro Check	
			PERF %	COMP	PERF %	COMP
- All Your Accounts	90%	5/35	83%	2/28 🗓️	97%	3/7 🗓️
- Airlines	90%	5/25	83%	2/20 🗓️	97%	3/5 🗓️
- Client A	97%	3/15	0%	0/12 🗓️	97%	3/3 🗓️
Site 1	95%	1/5	0%	0/4 🗓️	95%	1/1 🗓️
Site 2	97%	1/5	0%	0/4 🗓️	97%	1/1 🗓️
Site 3	100%	1/5	0%	0/4 🗓️	100%	1/1 🗓️
+ Client B	67%	1/5	67%	1/4 🗓️	0%	0/1 🗓️



EVERYONE, EVERYWHERE.

Imagine a scenario where you get real time, actionable feedback from every guest, every client, executive, visitor, your on-site team, all in real time.



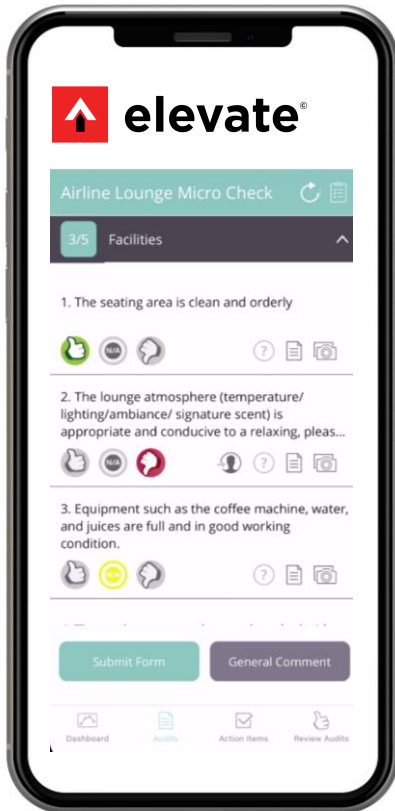
GUESTS



VISITORS



STAFF



CLIENTS



EXECUTIVES



MANAGEMENT





**DATA WITHOUT
CONTEXT IS
MEANINGLESS**



TURN YOUR INSIGHTS INTO ACTION

- Monthly reporting
- Complete trend and sentiment review
- Data analysis and understanding
- Predictive experiential planning
- Follow up and accountability partnership
- Making you the industry leader in CX data analytics and execution





elevate[®]

**PLACING YOUR CUSTOMERS, CLIENTS,
AND EMPLOYEES AT THE CENTER OF
EVERYTHING YOU DO.**



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DATA | ACTION | IMPACT

Experience Improvement

Onsite Operations

Guest Satisfaction

Quality Delivered

Client Retention

Industry Trends

Team Engagement





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THANK YOU!


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